



# Children & Young People Services

# Early Help and Family Engagement

# Monthly Performance Report

## As at Month End: January 2017

*Please note: Data reports are not dynamic. Although care is taken to ensure data is as accurate as possible every month, delays in data input can result in changes in figures when reports are re-run retrospectively.*

*Data items which have been subject to change during the reporting month are highlighted in yellow. Yellow highlights will then be removed (along with obsolete measures) in subsequent months.*

### **Document Details**

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Performance Summary

As at Month End January 2017

"DOT" - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

- ↑ - increase in numbers (no good/bad performance)
- - stable with last month (no good/bad performance)
- ↓ - decrease in numbers (no good/bad performance)
- ↑ - improvement in performance
- ↓ - decline in performance but still within limits of target
- ↓ - decline in performance, not on target

**Data Note:** Measured indicated by \* are where new reporting arrangements are in place following implementation of liquid logic. Note: there may be some areas where the figures have changed.

	NO.	INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE	GOOD PERF IS	DATA NOTE (Monthly)	2016/17				DOT (Month on Month)	RAG (in month)	Target and Tolerances			YR ON YR TREND		LATEST BENCHMARKING - 2014/15				
					Nov-16	Dec-16	Jan-17	YTD			DATA NOTE	Red	Amber	Target Green	2014/15	2015/16	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD
TRIAGE	1.1	*Early Help Contacts with an Early Help recommendation during the reporting month (including Step downs) <b>See Note 1 on EH Contacts tab</b>	Info	Number	278	267	403	3115	Financial Year	↑										
	1.2	*Number and % of Early Help Contacts with an Early Help recommendation that were Triaged during the reporting month within <b>Five</b> working days of receipt (excluding Step downs) <b>see note 2 on Triage Tab.</b>	Info	Number	145	226	330	2653	Financial Year (Cumulative)	↑										
INITIAL CONTACTS	2.1 OLD	*Initial contacts made measured against open Early Help Assessment cases	Info	Number				1071	Financial Year (Cumulative)											
	2.1 NEW	*Number of Initial Contact cases that fell in to timeliness scope within the reporting month. <b>See note 3 on EH Assessment Tab</b>	Info	Number	91	118	90	209	Financial Year (Cumulative)	↓										
	2.2	*Number and % of Initial Contacts made within <b>Three</b> working days of allocation	Info	Number	23	28	28	517	Financial Year (Cumulative)	→										
EARLY HELP ASSESSMENTS	3.1 OLD	*Number of Early Help Assessment cases completed within the reporting month.	Info	Number				536	Financial Year (Cumulative)											
	3.1 NEW	*Number of Early Help Assessment cases that fell in to timeliness scope within the reporting month. <b>See note 4 on EH Assessment Tab</b>	Info	Number	77	116	121	193	Financial Year (Cumulative)	↑										
	3.2	*Number and % of Early Help assessments completed within <b>35</b> working days	Info	Number	20	35	22	391	Financial Year (Cumulative)	↓										
	3.3	Number and % of Early Help Assessments made by Partners (against the total number of EHA's in the reporting month)	Info	Number	4	6	7	62	Financial Year (Cumulative)	↑										
Caseload	4.1	Number of Open cases	Info	Number	1,192	1,175	1,285	1285	Month end position	↑										
	4.2	Number of Closed cases	Info	Number	283	193	169	1245	Financial Year (Cumulative)	↓										
STEP DOWNS	5.1	Number of cases ( <b>Families</b> ) submitted to Step Down Panel.	Info	Number	60	26	76	442	Financial Year (Cumulative)	↑										
	5.2	Number % and of Families allocated to Early Help and those working with partners following a step down panel during the reporting month	Info	Number	44	23	61	350	Financial Year (Cumulative)	↑										
CHILDREN'S CENTRES	6.1	% of children aged 0-5 living in the Rotherham area who are registered with a Children's Centre	High	% (Quarterly)		93%		93%	Financial Year	↑	A		95%	98%	91%					
	6.2	% of children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities	High	% (Quarterly)		43%		43%	Financial Year	↑	A		66%	66%	54%					
EDUCATION WELFARE	7.1	% of Persistently Absent (PA) Children and Young People	Low	Primary % (Termly)		11.3%		11.3%	Academic Year		A		8.4%	12.9% (Autumn Term 2014)	10.9% (Autumn Term 2015)	9.6% (Autumn Term 2015)	8.4% (Autumn 2015)	8.4% (2014/15) / 9.0% Autumn Term 2015		
			Low	Secondary % (Termly)		16.1%		16.1%	Academic Year		A		13.8%	16.8% (Autumn Term 2014)	14.1% (Autumn Term 2015)	13.3% (Autumn Term 2015)	10.0% (Autumn Term 2015)	13.8% (2014/15) / 12.1% Autumn Term 2015		
	7.2	% of children attending School	High	Primary % (One month in arears)	95.9%	95.3%		95.7%	Academic Year	↓	A		96.0%	95.4% (2014/15)	96.0% (Autumn Term 2015)	96.3% (Autumn Term 2015)	96.6% (Autumn Term 2015)	96.4% (Autumn Term 2015)		
			High	Secondary % (One month in arears)	94.8%	93.6%		94.5%	Academic Year	↓	A		94.7%	94.0% (2014/15)	94.7% (Autumn Term 2015)	95.0% (Autumn Term 2015)	95.5% (Autumn 2015)	95.4% (Autumn Term 2015)		





**TRIAGE**

<b>DEFINITION</b>	Timeliness of Triage	Owner	Susan Claydon
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Performance Analysis	94.5% of cases met the timeliness measures in the reporting period which is positive during a transitional period (Phase Two Mash implementation) and a slight increase from December 2016 performance.
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Jan-17	1.1		
	ROTHERHAM		
	ROTHERHAM TOTAL	Contacts Triaged in 5 working days	
		%	Number
<b>Number of Contacts Triaged</b>	330	94.5%	312

**Note 2:**  
 For January Triage Timeliness data has been taken from the Liquid Logic EHM system. We are now reporting in the same manner as previous scorecards.  
 Please note the timeliness measure is based on the time between the contact date and the Triage decision date for all contacts other than Step Down from LCS.

## INITIAL CONTACTS

DEFINITION	Timeliness of initial contacts	Owner	Susan Claydon
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Performance Analysis	Of the Early Help cases that required contact within January, 70% were successfully engaged in the month. 31% were engaged within 3 working days and a further 39% were engaged after 3 working days. The remainder of cases are still subject to workers contacting the families and they will persist to enable engagement. There are several reasons why engagement can take longer than anticipated and this includes the fact that the family may need extra time to build trust in the worker before accepting support. The service is committed to applying a persistent approach and exhausting a range of strategies to facilitate engagement.
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Jan-17	2.1.and 2.2							
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Number	%	Number	%	Number	%	Number	%
Number of cases falling into scope in month	90		22		37		31	
ICs completed in time (meeting 3 days)	28	31.1%	8	36.4%	10	37.0%	10	32.3%
ICs completed in month outside 3 days timeliness	35	38.9%	5	27.7%	13	35.1%	17	54.8%

Past Performance 2016/17	Rotherham	North	South	Central
April	18.4%	16.4%	16.7%	21.2%
May	31.1%	45.2%	25.3%	28.8%
June	39.0%	45.0%	45.8%	27.7%
July	50.0%	56.3%	51.3%	43.6%
August	53.9%	30.8%	53.6%	62.9%
September	65.8%	64.3%	69.2%	61.5%
October	68.0%	79.2%	78.9%	48.6%
November (New recording started)	25.3%	35.7%	22.6%	18.8%
December	23.7%	36.8%	7.0%	29.70%

**Note 3:**  
 For January Initial Contact timeliness has been calculated using information from EHM. The measure is taken on any contacts with a recommendation of Early Help Assessment and is based on:  
 • EHM – number of days between Triage decision date and Initial Contact recorded  
  
 \*NB; 'In scope' is defined as initial contact being made in 3 working days

## EARLY HELP ASSESSMENT

DEFINITION	Early Help Assessments	Owner	Susan Claydon
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Performance Analysis	<p>Of the 121 Early Help Assessments required in January, 18.2% were completed within the target timeframe of 35 days. The reasons for delay in assessments recorded can be as a result of various issues such as; A significant increase in contacts (51%) since the previous month, engagement being delayed because the worker was unable to secure consent for support and the impact of introducing a new case management system is impeding accurate reporting of work undertaken. This is being robustly managed at a local level. We have also introduced a weekly performance meeting with frontline staff and managers. Work is being undertaken to increase the uptake of partner generation of Early Help Assessments so that the responsibility is shared across the wider children's workforce.</p>
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Jan-17	3.1 and 3.2							
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Number	%	Number	%	Number	%	Number	%
Number of cases falling into scope in month	121		40		50		31	
Early Help Assessments completed in time	22	18.2%	8	20.0%	4	8.0%	10	32.3%
Early Help Assessments completed in month outside timeliness	26	21.5%	7	17.5%	9	18.0%	10	32.3%

Past Performance 2016/17	Rotherham	North	South	Central
April	67.9%	46.4%	74.1%	75.9%
May	77.1%	72.2%	84.2%	75.8%
June	78.4%	61.5%	86.4%	81.3%
July	56.0%	59.1%	57.7%	53.8%
August	61.0%	71.9%	63.6%	48.6%
September	32.1%	37.5%	26.1%	35.3%
October	22.0%	28.6%	7.7%	26.1%
November (New Recording started)	26.0%	35.3%	10.7%	34.4%
December	30.2%	51.6%	14.9%	31.6%

**Note 4:**  
 For January Early Help Assessment timeliness has been calculated using information from EHM. The measure is taken on any contacts with an outcome of Early Help Assessment or Step Down and is based on:  
 EHM records - number of days between Triage Decision date and EHA completion date (practitioner).  
 NB Timeliness is defined as initial contact being made in 38 days from Triage Decision date

## EARLY HELP ASSESSMENT - COMPLETED BY PARTNERS

DEFINITION	Early Help Assessments - Completed by Partners	Owner	Susan Claydon
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Performance Analysis	The undertaking of Early Help Assessments by partners is low in Rotherham. Whilst we are seeing a month on month increase with schools increasingly undertaking Early Help Assessments, uptake remains consistently low, particularly from partners including; health visiting and school nursing who form a significant proportion of the children's workforce. This is being challenged through the 0-19 mobilisation meetings and the Early Help Steering Group, which reports to the Children and Families Strategic Partnership.
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Jan-17	3.3												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total to Date
Nursery Provision		1											1
Primary School		1	1	2		1	2	1	1	5			14
Secondary School		1		8			1		2				12
PRU				1									1
Rotherham Drug and Alcohol/RDaSH					1								1
Health						2							2
Work Based Learning Provider		1											1
YWCA	3	1	2	1	8	5	2	3	3	2			30
Other LA			1										1
<b>Total</b>	<b>3</b>	<b>5</b>	<b>3</b>	<b>12</b>	<b>9</b>	<b>8</b>	<b>5</b>	<b>4</b>	<b>6</b>	<b>7</b>			<b>62</b>
<b>% against all completed EHA's</b>	<b>2.3%</b>	<b>5.6%</b>	<b>3.8%</b>	<b>9.7%</b>	<b>7.8%</b>	<b>9.9%</b>	<b>7.8%</b>	<b>4.0%</b>	<b>6.5%</b>	<b>8.3%</b>			<b>6.5%</b>



## OPEN CASES

DEFINITION	Open and Closed Early Help Cases - A case is defined as any case that came through EH Triage and were allocated to localities	Owner	Susan Claydon
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Performance Analysis	<p>There are 1285 open cases across the Rotherham Early Help Locality Teams. Cases are counted by 'family' and so this represents a significant number of children and families receiving support. The volume of cases is being monitored as there is an increase in open cases when compared to last month. There were less cases closed this month compared to last month and this has contributed to an increased open case rate. Cases need to remain open until sustainable change is effected across the whole family and again this highlights the importance of shared responsibility across the system for uptake of the Early Help Assessment to reduce the risk of needs escalating and requiring high level, statutory intervention or referral.</p>
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Jan-17 Open Cases	4.1												Total (As at current month end)
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
North					333	323	261	269	263	281			281
South					470	468	425	454	444	482			482
Central					620	550	502	469	468	522			522
<b>Total number of Open cases</b>					1423	1341	1188	1192	1175	1285			1285

Jan - 17 Closed Cases	4.2												Total to Date
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
North					58	39	84	89	58	53			381
South					39	44	98	77	64	63			385
Central					53	81	104	117	71	53			479
<b>Number of Cases Closed during the reporting month</b>					150	164	286	283	193	169			1245

## STEP DOWN PANEL

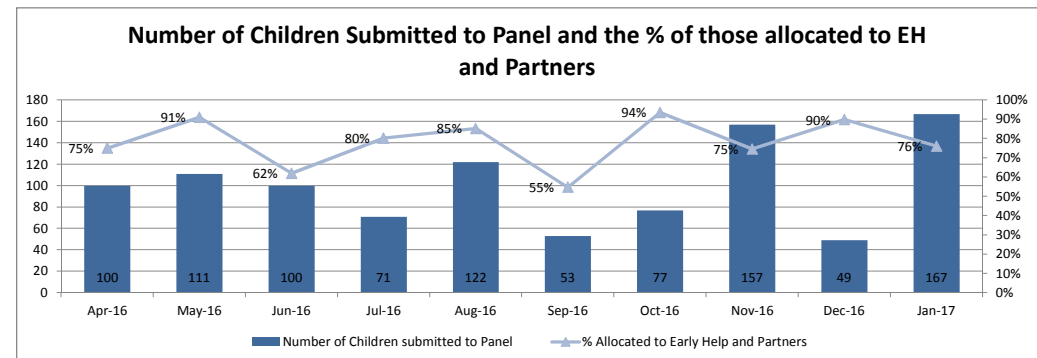
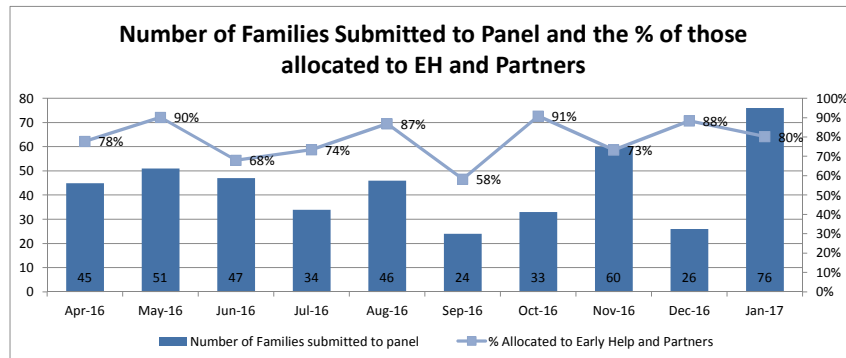
DEFINITION	The outcome of the step down panel - <b>Monthly</b> To Date 31st January 2016	Owner	Karla Capstick
Monthly Performance Analysis	<p>The step down panel continues to meet weekly. It is jointly chaired by senior managers in Early Help and Social Care and has dedicated business support. Early Help Managers also attend on a weekly rotation to support their professional development and understanding around thresholds, decision making and rationale as required. Three Safeguarding Managers now attend panel. Senior Health colleagues began attending panel in September 16. Heads of Service and Service Directors have met to discuss how the process can become more embedded in the locality and this work will be progressed by a task and finish group who will commence work on this in March 2017. Briefings have been held with social workers in Duty and Assessment and EVOLVE, to refresh their understanding of the process and strengthen their understanding of the Early Help offer. The forms have been redesigned to embed the process into the new ICT system, this will streamline the process and reduce duplication. There have been some issues with the implementation of Liquid Logic; however the programme team and project board are aware of this, it is RAG rated on the action plan/issue log, as Business Critical - RED. An interim solution has been found and guidance has been issued to all Managers around the step down process.</p> <p>January has seen an increase in the number of cases presented to panel. This increase has led to the highest number of step downs recorded to date (a current average of 19 cases per week). This is a significant increase and further work will be completed to understand this increase in volume. There was an increase in the number of cases 'rejected' and this is also being explored and briefings and advice re issued to all staff. The Duty and Assessment Teams continue to step down the largest number of cases on a monthly basis, (56% of the cumulative total). The locality social work teams are now increasingly stepping down more resulting in 43% cumulative to date of the total number of families. The main presenting issue at panel continues to be parenting.</p>		

Outcomes - Number of Families - Monthly Data

	Number of Families submitted to panel	% Allocated to Early Help and Partners	Number Allocated to Early Help	Recommendation to Partners	Step Down Rejected
	5.1				
Apr-16	45	78%	29	6	10
May-16	51	90%	44	2	5
Jun-16	47	68%	29	3	15
Jul-16	34	74%	21	4	9
Aug-16	46	87%	37	3	6
Sep-16	24	58%	14	0	10
Oct-16	33	91%	27	3	3
Nov-16	60	73%	40	4	16
Dec-16	26	88%	19	4	3
Jan-17	76	80%	50	11	15
Total to Date	442	79%	310	40	92
			<b>70.1%</b>	<b>9.0%</b>	<b>20.8%</b>

Outcomes - Number of Children - Monthly Data

	Number of Children submitted to Panel	% Allocated to Early Help and Partners	Number Allocated to Early Help	Recommendation to Partners	Step Down Rejected
Apr-16	100	75%	66	9	25
May-16	111	91%	98	3	10
Jun-16	100	62%	55	7	38
Jul-16	71	80%	51	6	14
Aug-16	122	85%	99	5	18
Sep-16	53	55%	29	0	24
Oct-16	77	94%	64	8	5
Nov-16	157	75%	108	9	40
Dec-16	49	90%	37	7	5
Jan-17	167	76%	109	18	40
Total to Date	1007	78%	716	72	219
			<b>71.1%</b>	<b>7.1%</b>	<b>21.7%</b>



## CHILDREN'S CENTRES

DEFINITION	Children's Centres (only available Quarterly)	Owner	Karla Capstick
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**Performance Analysis**

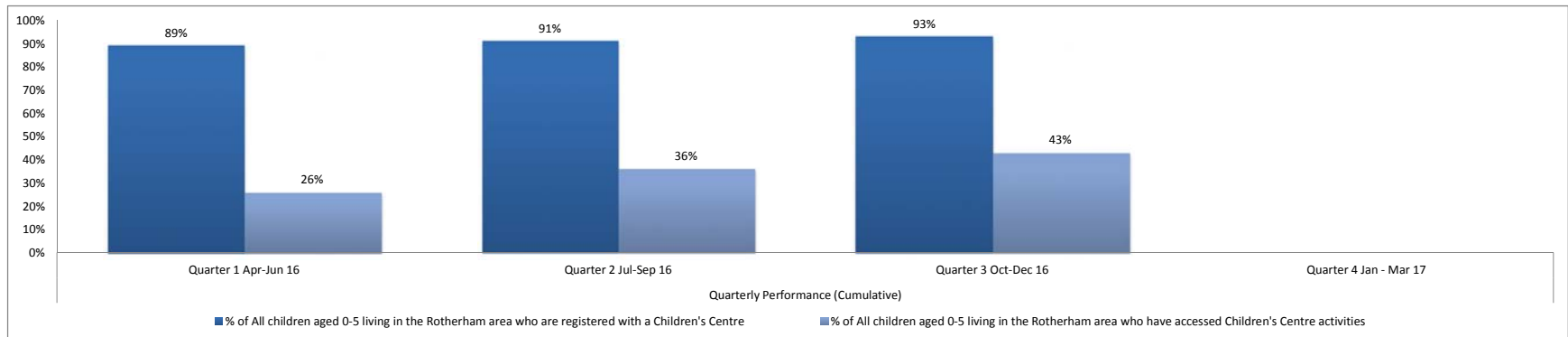
In Quarter 3 registration rates overall were just below the target of 95% with 2 areas now at target; only Central area remains below target overall. This is partly historic due to previous staffing issues and poorer performance at Broom Valley during the period with no Children Centre Lead in post. However, staff in Central and particularly Broom Valley have been focussing on targeted work. This is evidenced in the 30% LSOA registration rates which have met the 95% target overall with South and North areas performing above target, and Central area improving from 89% last quarter to 92% this quarter, demonstrating that those families living in the areas with the highest needs are the focus which is positive. NB: 95% Ofsted's 'Good' rating criteria.

The engagement figures are cumulative with an end of year target of 66%. Continued positive progress has been made across the Borough, however in order to meet the Quarter 4 target of 66% further focussed work needs to commence in the final quarter and this will be discussed with Heads of Centres. All Centres are again focussing on the 30% LSOA's and if the pace and rigour continues the target for those most in need will be met by Quarter 4. The South figures are lower mainly due to the very large reach areas covered in the south with nearly twice as many children residing in the rural areas compared to the Town Centre, with lower resources available. Resources across the Children's Centres will be addressed as part of the wider review of Early Help; however as required interim arrangements will be explored at a centre level through management discussions. Some staff are now working additional hours to mitigate effects of the vacancy freeze and delays to appointments as a result of the Workforce Management Board.

There continue to be issues with the data received from health due to a maternity leave in the data team at The Rotherham Hospital Foundation Trust (TRFT); work round solutions have been implemented and the Head of Service has discussed concerns with health and public health commissioners. This has now been escalated to Assistant Director level with a request to meet with TRFT leads to discuss urgently. This will also be raised as an urgent issue as part of the 0-19 mobilisation meetings/Service Specification with public health and TRFT.

This data, although dated as Quarter 3, has just become available mid-January (as it is retrospective reporting) further deep dive analysis will now take place in January and February by the Head of Service and Centre leads to ensure resources are used to target effectively and improve performance where required most in Quarter 4. Data is collated quarterly and an update will be available in April 2017.

Scorecard Measure	6.1				6.2				6.3				6.4				
	% of All children aged 0-5 living in the Rotherham area who are registered with a Children's Centre				% of All children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities				% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who are registered with a Children's Centre				% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who have engaged with Children's Centre activities				
	Rotherham Overall	North	South	Central	Rotherham Overall	North	South	Central	Rotherham Overall	North	South	Central	Rotherham Overall	North	South	Central	
Quarterly Performance (Cumulative)	Quarter 1 Apr-Jun 16	89%	100%	85%	87%	26%	35%	19%	29%	93%	100%	100%	89%	32%	36%	25%	32%
	Quarter 2 Jul-Sep 16	91%	100%	100%	87%	36%	44%	29%	38%	95%	100%	98%	89%	44%	48%	37%	44%
	Quarter 3 Oct-Dec 16	93%	98%	95%	87%	43%	50%	36%	47%	98%	100%	100%	92%	52%	55%	46%	53%
	Quarter 4 Jan - Mar 17																

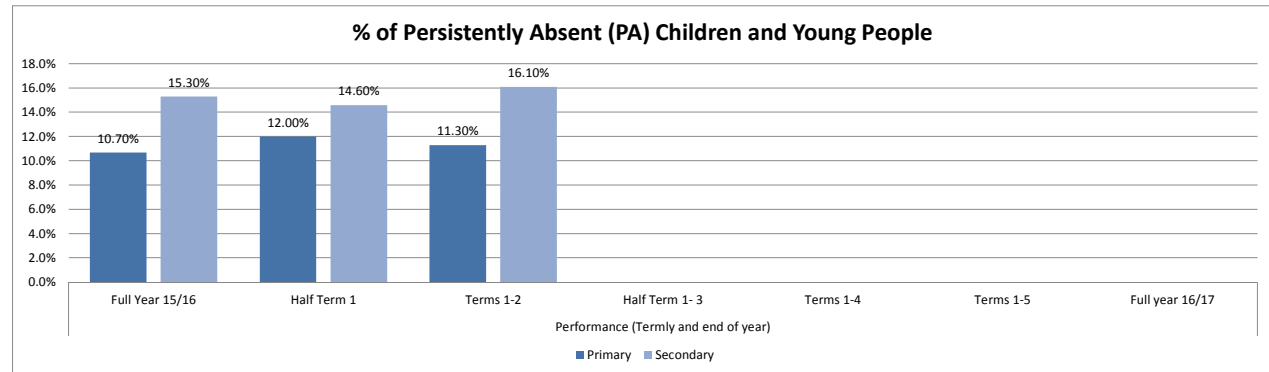


## EDUCATION WELFARE

DEFINITION	Persistent Absence	Owner	David McWilliams
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Performance Analysis	<p>Following a DfE consultation, a revised persistent absence measure was introduced where a pupil enrolment is classified as a persistent absentee (PA) if they miss 10% or more of their own possible sessions. The change in the way persistent absence is measured has been backdated and is effective from September 2015. Performance has therefore been recalculated based upon the new definition.</p> <p>The LA Primary School Persistent Absence (PA) for Half Term 1-2 is 11.3%              89 (out of 95) Primary Schools submitted their PA Data, of those:              24 Primary Schools had less PA than the National Average (8.4%)</p> <p>The average percentage PA in the North Locality area is 12.4%. Of the 27 primary schools in the North area, 4 schools had less PA than the National Average.              The average percentage PA in the Central Locality area is 12.2%. Of the 23 primary schools in the Central area, 5 schools had less PA than the National Average.              The average percentage PA in the South Locality area is 10.0%. Of the 45 primary schools in the South area, 15 schools had less PA than the National Average.</p> <p>The 24 schools who have less PA than the National Average are:              North Locality Area – Rawmarsh Ashwood, Sandhill Academy, Thrybergh St. Gerard's and Wentworth Primary.              Central Locality Area – Blackburn Primary, Coleridge Primary, Redscope Primary, Sitwell Infant and Thorpe Hesley Primary.              South Locality Area – Anston Brook Primary, Anston Greenlands Primary, Anston Park Infant, Aston Fence J&amp;I, Aston Hall, Bramley Sunnyside Junior, Brinsworth Howarth, St. Albans CE, Todwick Primary, Wales Primary, Wickersley Northfield Primary, Flanderwell Primary, Harthill Primary, Kiveton Park Infant and Laughton All Saints J&amp;I</p> <p>Unfortunately, due to staffing or capacity issues the following schools did not share their Half Term 1-2 PA data with the Local Authority:              Bramley Grange, Dinnington Primary, Ravenfield Primary, Brookfield Academy, Swinton Queens and Thurcroft Academy.</p> <p>The LA Secondary School Persistent Absence (PA) for Half Term 1-2 is 16.1%              14 (out of 16) Secondary Schools submitted their PA Data, of those:              4 Secondary Schools had less PA than the National Average (13.8%)</p> <p>The average percentage PA in the North Locality area is 17.0%. Of the 5 secondary schools in the North area, 1 school had less PA than the National Average.              The average percentage PA in the Central Locality area is 20.3%. Of the 5 secondary schools in the Central area, 0 schools had less PA than the National Average.              The average percentage PA in the South Locality area is 12.7%. Of the 6 secondary schools in the South area, 3 schools had less PA than the National Average.</p> <p>The 4 schools who have less PA than the National Average are:              North Locality Area – Rawmarsh Community School              South Locality Area – Brinsworth Academy, Wales High and Wickersley School and Sports College</p> <p>The following schools were not able to share their Half Term 1-2 PA data with the Local Authority; nor did they provide a reason for non-submission:</p>
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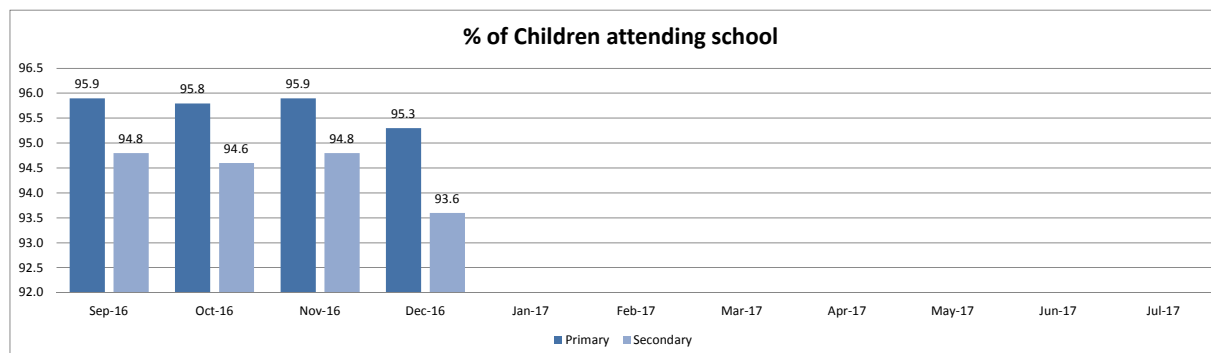
Scorecard Measure	7.1	
	% of Persistently Absent (PA) Children and Young People	
	Primary	Secondary
Full Year 15/16	10.70%	15.30%
Half Term 1	12.00%	14.60%
Terms 1-2	11.30%	16.10%
Half Term 1-3		
Terms 1-4		
Terms 1-5		
Full year 16/17		



## EDUCATION WELFARE

DEFINITION	Attendance (reported one month in arrears)	Owner	David McWilliams
Performance Analysis	<p>Primary Whole School Attendance for December 2016 is 95.3%                      92 (out of 95) primary schools submitted their attendance data to the Local Authority, of those:                      29 primary schools were in line or exceeded the published national average percentage attendance (96%)                      46 primary schools were in line or exceeded the published local average percentage attendance (95.4%)</p> <p>The average percentage attendance in the North Area is 95.0%. Of the 27 primary schools in the North area, 6 schools were in line or exceeded the national average.                      The average percentage attendance in the South Area is 95.6%. Of the 45 primary schools in the South area, 16 schools were in line or exceeded the national average.                      The average percentage attendance in the Central Area is 95.1%. Of the 23 primary schools in the Central area, 7 schools were in line or exceeded the national average.</p> <p>The primary schools who did not share their December attendance data with the LA are: Bramley Grange Primary, Listerdale Primary and Dinnington Community School.</p> <p>The Average Primary Whole School Attendance to date for the period September - December 2016 is 95.8%.                      43 schools were in line or exceeded the published national average percentage attendance (96%)                      67 schools were in line or exceeded the published national average percentage attendance (95.4%)</p> <p>The 43 Schools who are in line or exceeded the published national average are:  <b>North Area Locality:</b> Brampton Ellis Primary, Our Lady &amp; St. Joseph's, Rawmarsh Ashwood, Rawmarsh Rosehill, Sandhill Academy, Swinton Fitzwilliam, Trinity Croft, Wath CE and Wentworth J&amp;I; <b>Central Area Locality:</b> Blackburn Primary, Meadow view Primary, Redscope Primary, Sitwell Infant, Sitwell Junior, Thorpe Hesley Primary and St. Mary's Herringthorpe J&amp;I; <b>South Area Locality:</b> Anston Brook, Anston Greenlands, Anston Hillcrest, Anston Park Infant, Anston Park Junior, Aston CE, Aston Fence, Aston Hall, Springwood Academy, Bramley Sunnyside Infant, Bramley Sunnyside Junior, Brinsworth Howarth, Brinsworth Manor Junior, Brinsworth Whitehill, Flanderwell Primary, Harthill Primary, Kiveton Park Infant, Kiveton Park Meadow Junior, Laughton J&amp;I, Ravenfield Academy, St. Albans, Swallownest Primary, Thurcroft Junior, Todwick Primary, Wales Primary, Whiston J&amp;I and Wickersley Northfield Primary.</p>		
	<p>Secondary Whole School Attendance for December 2016 is 93.6%                      15 (out of 16) secondary schools submitted their attendance data to the Local Authority, of those:                      3 secondary schools were in line or exceeded the published national average percentage attendance (94.7%)                      4 secondary schools were in line or exceeded the published local average percentage attendance (94.0%)</p> <p>The average percentage attendance in the North area is 92.8%. Of the 5 secondary schools in the North area, 1 school was in line or exceeded the national average.                      The average percentage attendance in the South area is 94.7%. Of the 6 secondary schools in the South area, 2 schools were in line or exceeded the national average.                      The average percentage attendance in the Central area is 92.8%. Of the 5 secondary schools in the Central area, 0 schools were in line or exceeded the national average.</p> <p>Dinnington High School did not share their December attendance data with the LA.</p> <p>The Average Secondary Whole School Attendance to date for the period September - December 2016 is 94.6%.                      7 schools were in line or exceeded the published national average percentage attendance (94.7%)                      11 schools were in line or exceeded the published national average percentage attendance (94.0%)</p> <p>The 7 Schools who are in line or exceeded the published national average are:  <b>North Area Locality:</b> Rawmarsh Community School and St. Pius; <b>Central Area Locality:</b> St. Bernards; <b>South Area Locality:</b> Aston Academy, Brinsworth Academy, Wales High and Wickersley School And Sports College</p>		

Scorecard Measure	7.2	
	% of Children attending school	
	Primary	Secondary
Sep-16	95.9	94.8
Oct-16	95.8	94.6
Nov-16	95.9	94.8
Dec-16	95.3	93.6
Jan-17		
Feb-17		
Mar-17		
Apr-17		
May-17		
Jun-17		
Jul-17		
Aug-17		



## FAMILIES FOR CHANGE

DEFINITION	Families For Change	Owner	Jenny Lingrell
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Performance Analysis

In 2016/17 Rotherham has committed to identifying and engaging 882 families in the Troubled Families Programme (known locally as Families for Change). In January 77 new families were attached to the programme. The rate of identification continues to pick up pace following the introduction of Liquid Logic in October 2016. It is expected that this increased pace will continue and we will meet our target engagement figure for this financial year. In addition to addressing the way that information is processed, Early Help Team Managers have all been briefed and supported to identify families when they are allocated in locality. This month's performance figure is also affected by the competing priorities of completing the National Impact Survey return to the Department of Communities and Local Government, and preparing for the final Payment by Results claim. Once these deadlines are met we are confident that our focus on identifying families who have engaged with the service will ensure that we meet the targets set by the Troubled Families Unit.

The target number of families for whom Rotherham claims a payment by results outcome is currently set in the range of 280-350. It is unclear whether funding for unclaimed outcomes will be available to draw down in future years. The total figure for this financial year is now 55, or 20% of the total. There is an opportunity to submit more claims before the deadline of 24th March 2017. We will seek to increase Rotherham's Payment by Results performance to bring Rotherham at least in line with neighbouring authorities (Doncaster - 25%, Sheffield 50%). The national average will be published in April 2017 but is expected to be approximately 50% of the total.

Scorecard Measure	8.1			
	Number of families engaged in Rotherham against a monthly target of 74	Number of families engaged in <u>North</u>	Number of families engaged in <u>South</u>	Number of families engaged in <u>Central</u>
Apr-16	62	12	24	26
May-16	86	19	29	38
Jun-16	71	22	21	28
Jul-16	73	28	15	30
Aug-16	59	15	21	23
Sep-16	52	17	19	16
Oct-16	75	18	30	27
Nov-16	50	10	16	24
Dec-16	75	25	24	26
Jan-17	77	19	27	31
Feb-17				
Mar-17				
Year to Date	680	185	226	269

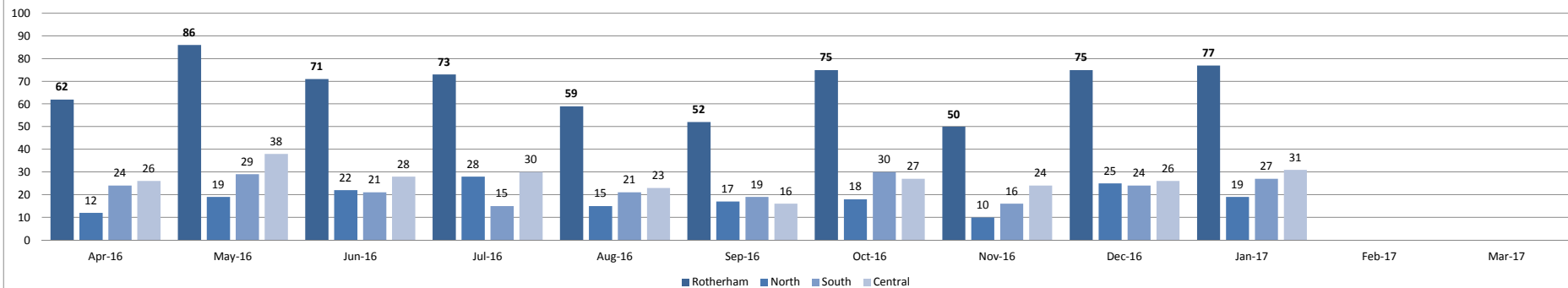
8.1			
Number of families engaged as percentage of annual target of 882 in Rotherham (Year 2)	Number of families engaged as percentage of annual target in <u>North</u>	Number of families engaged as percentage of annual target in <u>South</u>	Number of families engaged as percentage of annual target in <u>Central</u>
7%	1%	3%	3%
16%	3%	6%	7%
24%	6%	8%	10%
33%	9%	10%	14%
40%	11%	12%	16%
46%	13%	15%	18%
54%	15%	18%	21%
60%	16%	20%	24%
68%	19%	22%	27%
77%	21%	26%	30%

Yearly Cumulative Performance	8.2	8.3
	Number of FFC PbR outcomes claimed (evidence of employment outcome)	Number of FFC PbR outcomes claimed (evidence of significant & sustained progress)
Year 1 to date	5	0
Year 2 to date	27	28
Year 3 to date		
Year 4 to date		
Year 5 to date		

Monthly Performance

Monthly Performance

Number of families engaged with FFC in Rotherham



**NEETS AND NOT KNOWNS**

DEFINITION	NEETS and NOT KNOWNS	Owner	Collette Bailey
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**Performance Analysis**

The position at the end of January shows a NEET figure of 3.2% (against a local target of 3.2%) and a Not Known figure of 2.8% (against a local target of 2.9%). This is the final month of our annual measure ( taken across Nov, Dec and Jan) and we have now successfully achieved our annual targets of 3.1% NEET and 2.8% Not Known. Data sharing exercises and follow up will continue, as will work to re engage the NEET cohort, both centrally and across all localities to ensure we remain on track. Latest comparison data available for December return shows that Rotherham remain in a stronger position than statistical neighbours, both nationally and regionally with regard to Not Knowns. In respect of NEET figures Rotherham are enjoying better results than statistical neighbours whilst being in line with both regional and national returns.

Draft participation figures for December 2016 issued by NCCIS show that Rotherham has a higher participation rate for 16/17 year olds meeting the duty to participate as at 31st December 2016 than; National, Regional and Statistical Neighbours.

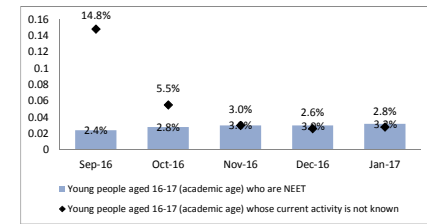
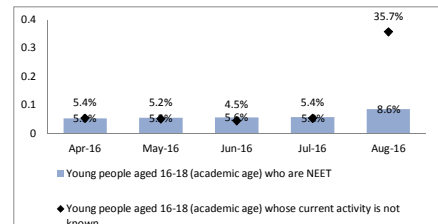
- Rotherham 92.7%
- National 91.3%
- Statistical Neighbours 90.5%
- Region 92.1%

\*Final verified figures will be published March 2017.

**Old indicator**

	9.1	9.2
	Young people aged 16-18 (academic age) whose current activity is not known	Young people aged 16-17 (academic age) who are NEET
Apr-16	5.4%	5.3%
May-16	5.2%	5.5%
Jun-16	4.5%	5.6%
Jul-16	5.4%	5.8%
Aug-16	35.7%	8.6%

Scorecard Measure	9.1	9.2
	Young people aged 16-17 (academic age) whose current activity is not known	Young people aged 16-17 (academic age) who are NEET
Sep-16	14.8%	2.4%
Oct-16	5.5%	2.8%
Nov-16	3.0%	3.0%
Dec-16	2.6%	3.0%
Jan-17	2.8%	3.2%
Feb-17		
Mar-17		



	North		South		Central	
	% of Young people aged 16-18 (academic age) whose current activity is not known	% of Young people aged 16-18 (academic age) who are NEET	% of Young people aged 16-18 (academic age) whose current activity is not known	% of Young people aged 16-18 (academic age) who are NEET	% of Young people aged 16-18 (academic age) whose current activity is not known	% of Young people aged 16-18 (academic age) who are NEET
Apr-16	5.7%	5.5%	3.4%	4.1%	7.9%	6.9%
May-16	5.6%	5.6%	3.3%	4.3%	7.6%	7.1%
Jun-16	5.7%	4.8%	4.5%	2.4%	7.1%	7.1%
Jul-16	5.8%	6.1%	2.7%	4.5%	8.2%	7.5%
Aug-16	37.5%	9.0%	31.8%	6.5%	39.7%	11.5%
	Young people aged 16-17 (academic age) whose current activity is not known	Young people aged 16-17 (academic age) who are NEET	Young people aged 16-17 (academic age) whose current activity is not known	Young people aged 16-17 (academic age) who are NEET	Young people aged 16-17 (academic age) whose current activity is not known	Young people aged 16-17 (academic age) who are NEET
Sep-16	14.0%	3.2%	13.7%	2.0%	17.0%	2.9%
Oct-16	5.6%	3.1%	3.6%	2.0%	7.4%	3.1%
Nov-16	1.9%	2.9%	1.7%	2.8%	5.4%	3.3%
Dec-16	2.0%	2.9%	1.7%	2.9%	4.2%	3.3%
Jan-17	2.4%	3.1%	1.7%	3.1%	4.4%	3.3%
Feb-17						
Mar-17						

## YOUTH ACTIVITY AND LEARNING

DEFINITION	In Learning and Youth Activity	Owner	Collette Bailey
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**Performance Analysis**  
 Rotherham performs well in terms of participation. Most recent data for comparators (December) evidences that Rotherham participation was better than statistical neighbours (90.7%), region (92.2%), and national (91.3%). Centre based Youth session activity increasingly has become more focussed on targeted group work. We are unable to give any comparison for Corporate LAC/Care Leaver data as this is not a published data set. However, most recent data (published Dec 16) at national level relating to resident Care Leavers in EET evidences that Rotherham's performance at 87.5% is above statistical neighbours (55.1%), regional (75.8%) and national (68.4%).

9.3	
% of Academic Age 16,17,18 Corporate Responsibility LAC/CL EET	
ROTHERHAM	
Apr-16	74.5%
May-16	76.2%
Jun-16	74.2%
Jul-16	76.7%
Aug-16	59.5%
Sep-16	71.6%
Oct-16	71.8%
Nov-16	70.9%
Dec-16	72.7%
Jan-17	70.1%
Feb-17	
Mar-17	

9.5 (old indicator)				
% of Young people aged 16-18 (academic age) who are in Learning				
	ROTHERHAM	NORTH	SOUTH	CENTRAL
Apr-16	86.3%	85.2%	90.2%	81.8%
May-16	86.3%	84.8%	90.5%	81.8%
Jun-16	86.6%	85.3%	90.6%	82.1%
Jul-16	85.6%	84.0%	90.2%	80.6%
Aug-16	55.3%	52.5%	61.3%	49.4%

9.5				
Young people aged 16 - 17 (academic age) meeting the duty to participate				
	ROTHERHAM	NORTH	SOUTH	CENTRAL
Sep-16	82.0%	82.3%	83.8%	79.4%
Oct-16	90.3%	89.5%	92.3%	87.8%
Nov-16	92.4%	93.1%	94.1%	89.7%
Dec-16	92.8%	93.2%	94.2%	90.8%
Jan-17	92.4%	92.6%	93.9%	90.2%
Feb-17				
Mar-17				

9.6								
Number of Youth Activity sessions undertaken during the month								
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based
Apr-16	134	35	54	10	35	20	45	5
May-16	128	32	49	8	36	20	43	4
Jun-16	131	15	46	2	35	13	40	0
Jul-16	93	37	37	0	27	23	29	14
Aug-16	68	26	32	0	18	16	18	10
Sep-16	56	22	14	1	18	10	24	11
Oct-16	109	56	24	10	38	32	47	14
Nov-16	116	43	23	9	50	12	50	12
Dec-16	71	17	14	2	31	4	26	11
Jan-17	79	34	21	19	29	11	39	4
Feb-17								
Mar-17								

Number of Unique Attendees at Youth Activities								
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based
Apr-16	496	205	69	75	277	111	150	19
May-16	416	225	55	82	234	141	128	2
Jun-16	375	96	80	16	181	80	114	0
Jul-16	337	169	77	0	170	146	91	23
Aug-16	135	75	23	0	78	70	34	5
Sep-16	166	136	55	0	49	114	62	22
Oct-16	543	106	181	73	209	198	153	75
Nov-16	618	289	166	106	298	59	298	59
Dec-16	459	65	145	34	205	24	109	7
Jan-17	366	144	30	91	213	41	123	12
Feb-17								
Mar-17								

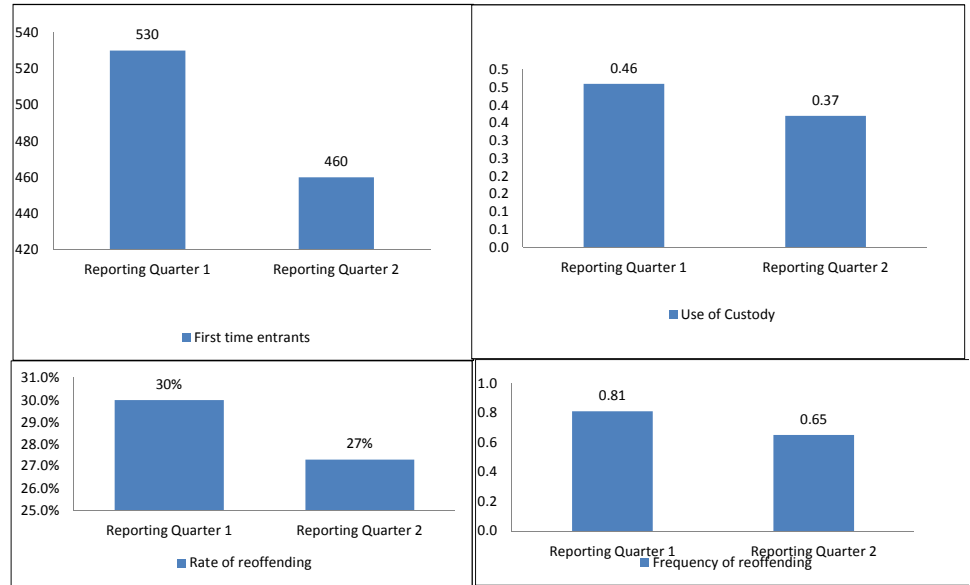


**YOUTH OFFENDING TEAM**

<b>DEFINITION</b>	Youth Offending Team (YOT)	Owner	Collette Bailey
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<b>Performance Analysis</b>	<p><b>Latest available data;</b>                  Numbers of young people first time entrants (FTE) into the criminal justice system :                  Figures based on latest released YJB data (Sep 2016) and covers period Jul 15 to Jun 16. Rotherham has shown a decrease of 7.9% from the same period last year, whilst national figures stand lower at 348 ( decrease of 11.2% on same time last year). Comparison with the North East region gives a similar picture with the regional figure standing at 408 but with a decrease of 9.9%. The actual decrease in numbers for Rotherham relates to 11 young people.</p>
	<p><b>Use of Custody:</b>                  Figures based on latest released YJB data (Sep 2016) and covers period Oct 15 to Sep16. Yr on Yr data is shown as same period for previous year. Rotherham has shown a decrease of 0.04 % from the same period last year, now standing at 0.37. National figures stand marginally lower at 0.36 ( decrease of 0.08% on same time last year). North East figures stand at 0.38 with a decrease of 0.07 for the same period.</p>
	<p><b>Rate of re-offending by young offenders:</b>                  Figures based on latest released YJB data (Sep 2016) and covers period Jan14 to Dec 14. Rotherham has shown a decrease in this measure of 13.1%, now standing at 27.3%. National figures have also shown a decrease of 6.5% and stands at 30.7%, whilst North East figures have remained stable at 39.4%. Reoffending is increasing generally in YOT cohorts across the country and this is attributed by the YJB and MoJ to a decrease in numbers in cohorts with those remaining being a smaller but more complex and challenging group more likely to reoffend having a greater history of offending behaviour. The data contained here is related to the MoJ "proven rate of offending" in which reoffending is tracked for 12 months with additional 3 months added to allow for conviction. The YOT therefore uses a live tracker to determine re-offending and this is based on current arrests, whilst not as accurate, it is nevertheless a useful proxy for looking at re-offending trends. This predicts this increase followed by a subsequent decrease in later quarters. Interesting to note that the frequency of reoffending remains lower than regional and national indicators which indicate some impact on the cohort. Work in partnership with the police and a new assessment process are likely to have an impact on this cohort. For all YJB indicators actions in relation to future work are articulated in the Youth Justice Plan.</p>
	<p><b>Frequency of re-offending by young offenders :</b>                  Figures based on latest released YJB data (Sep 2016) and covers period Jan 14 to Dec 14. Rotherham now stands at 0.65, which is a decrease in this measure of 38.1%, and still stands lower than both North East (1.35) and National figures (0.9). North East has actually shown an increase of 5.9%, whilst national figures have shown a decrease in their rate of 17.6%.</p>

Scorecard Measure	10.1	10.2	10.3	10.4
	Numbers of young people first time entrants (FTE) into the criminal justice system	Use of Custody (Rate)	Binary Rate of re-offending by young offenders	Frequency of re-offending by young offenders
Reporting Quarter 1	530	0.46	30%	0.81
	(period Apr15 - Mar16)	(period Jul 15 - Jun 16)	(Oct 13 - Sep 14)	(Oct 13-Sep 14)
Reporting Quarter 2	460	0.37	27%	0.65
	( Jul15 - Jun 16)	(Oct 15 -Sep 16)	(Jan14 - Dec 14)	(Jan14 - Dec 14)
Quarter 3				
Quarter 4				



## EARLY HELP - HUMAN RESOURCES (HR)

DEFINITION	Establishment Information	Owner	David McWilliams
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**Performance Analysis**

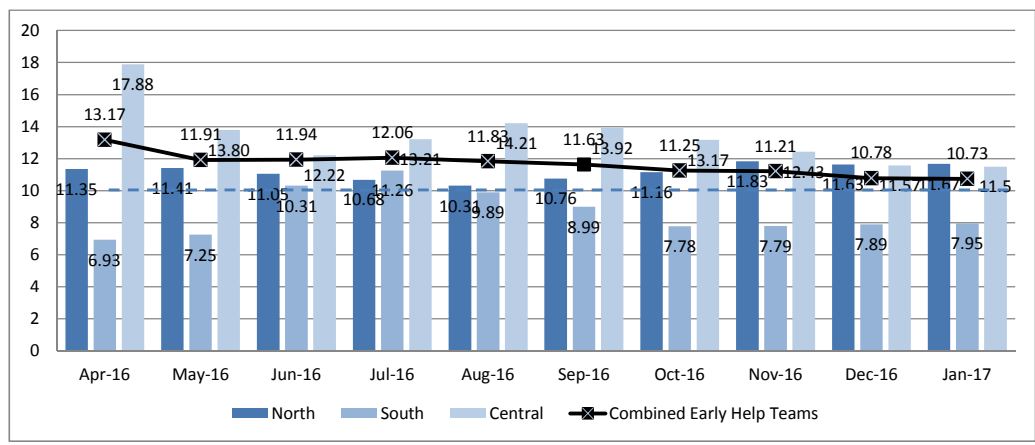
The target for RMBC is 10.2 Annual FTE Sick days. The combined figure also includes Troubled Families and Education Welfare along with the North, South and Central teams.

Figures show that the Early Help service has in most cases improved the sickness rate as this is a variable monthly figure. Heads of Service and managers work closely with HR colleagues to provide support to staff whilst managing sickness across the service. In the reporting month the sickness rate has increased ever so slightly in North and South. South is still below the RMBC target of 10.20. Central although 1.3 over the RMBC target have seen a reduction since Octobers reporting.

Overall the sickness levels are decreasing month on month as shown in the graph below.

Please note, the sickness value is subject to change and is shown as a projected annual value based on year to date performance in line with the old best value definition.

Scorecard Measure	11.7				
	Sickness - Annual FTE sick days				
	North	South	Central	Combined Early Help Teams	
Monthly Performance	Apr-16	11.35	6.93	17.88	13.17
	May-16	11.41	7.25	13.80	11.91
	Jun-16	11.05	10.31	12.22	11.94
	Jul-16	10.68	11.26	13.21	12.06
	Aug-16	10.31	9.89	14.21	11.83
	Sep-16	10.76	8.99	13.92	11.63
	Oct-16	11.16	7.78	13.17	11.25
	Nov-16	11.83	7.79	12.43	11.21
	Dec-16	11.63	7.89	11.57	10.78
	Jan-17	11.67	7.95	11.67	10.73
	Feb-17				
	Mar-17				



**CUSTOMER FEEDBACK**

DEFINITION	Customer Feedback	Owner	David McWilliams
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Performance Analysis

Customer feedback is important for us as it helps us to improve our services and also to celebrate good practice.

Every case that closes or steps down to universal services should have an exit survey completed by at least one family member capturing their personal experience of receiving our services. It is the lead workers responsibility to ensure this happens, and encourage and support a child, young person or family in completing the questionnaire. During the reporting month Central had seven exit surveys completed, North had one and South had one. There was one further survey completed without a locality selected.

There was one complaint towards the end of January however it is still within timescales at the time of reporting, the outcome of this complaint will be updated in February's report. There were no formally recorded compliments in January, however we do know that not many compliments are recorded centrally (where our formal reporting comes from) with lots of positive feedback going directly into locality teams.

Scorecard Measure	12.1						12.2	12.3	12.4	12.5
	Exit Surveys						Complaints			
	Completed exit surveys - North	Completed exit surveys - South	Completed exit surveys - Central	Completed exit surveys - Borough Wide	Exit surveys where no area was specified	Total Number of exit surveys received	Number of formal complaints received during the reporting month	Number of complaints upheld in the reporting month	Number of complaints closed during the month which were dealt with in timescales	Number of compliments received during the reporting month
Apr-16						0	0	0	0	2
May-16					1	1	0	0	0	0
Jun-16	2	4	26	0	2	34	1	1 (partial)	1	0
Jul-16	4	3	14	0	1	22	0	0	0	0
Aug-16	5	3	10	0	1	19	1	0	1	1
Sep-16	5	7	8	0	2	22	1	0	1	1
Oct-16	8	2	14	0	1	25	0	0	0	3
Nov-16	17	5	9	0	0	31	0	0	0	0
Dec-16	4	3	6	2	2	17	0	0	0	1
Jan-17	1	1	7	0	1	10	1	0	0	0
Feb-17										
Mar-17										
<b>Year to Date</b>	<b>46</b>	<b>28</b>	<b>94</b>	<b>2</b>	<b>11</b>	<b>181</b>	<b>4</b>	<b>0</b>	<b>3</b>	<b>8</b>

Monthly Performance

## QUALITY ASSURANCE

DEFINITION	Team Manager Audits	Owner	David McWilliams
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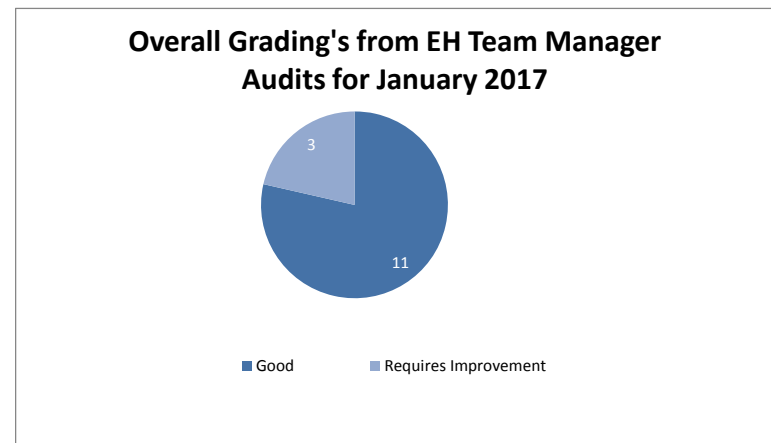
**Performance Analysis**

The Early Help Quality Assurance Framework was implemented in December 2015. An integral part of the framework involves regular auditing of case work by team managers as well as re-auditing by Heads of Service.

During January 2017, 14 monthly audits were issued and 14 were completed (100% completion). This month in light of OFSTED preparations managers were asked to select their own cases from a list that contained completed Early Help Assessments.

The outcome of the audits were 11 "Good" and 3 "Requires Improvement". Any actions arising as a result of audits being undertaken are the responsibility of the relevant team manager. Recent Head of Service moderations have tended to 'downgrade' audit classifications and this has led to some workforce development to support managers in understanding 'what good looks like'. In future performance reports, moderation findings will be included.

Scorecard Measure	13.1							
	Team Manager Audits							
	Outstanding	Good	Requires Improvement	Inadequate	Inadequate - Critical	Not Graded	Not returned	
Apr-16	0	3	11	1	0	0	3	
May-16	0	6	7	0	0	0	3	
Jun-16	0	0	0	0	0	0	0	
Jul-16	0	5	7	2	0	1	2	
Aug-16	0	5	10	1	0	0	0	
Sep-16	1	5	6	2	0	0	1	
Oct-16	0	2	3	0	0	0	2	
Nov-16	0	4	11	0	0	0	0	
Dec-16	0	5	6	3	0	0	0	
Jan-17	0	11	3	0	0	0	0	
Feb-17								
Mar-17								



Scorecard Measure	Response Rates							
	North		South		Central		Borough Wide Services	
	Number	%	Number	%	Number	%	Number	%
Apr-16	4 out of 5	80%	2 out of 3	67%	6 out of 6	100%	3 out of 3	100%
May-16	3 out of 4	75%	4 out of 4	100%	4 out of 6	66%	3 out of 3	100%
Jun-16	-	-	-	-	-	-	-	-
Jul-16	4 out of 4	100%	2 out of 4	50%	6 out of 6	100%	3 out of 3	100%
Aug-16	4 out of 4	100%	3 out of 3	100%	6 out of 6	100%	3 out of 3	100%
Sep-16	4 out of 4	100%	3 out of 3	100%	6 out of 6	100%	1 out of 2	66%
Oct-16	2 out of 2	100%	0 out of 1	0%	2 out of 2	100%	1 out of 2	50%
Nov-16	3 out of 3	100%	4 out of 4	100%	6 out of 6	100%	2 out of 2	100%
Dec-16	4 out of 4	100%	2 out of 2	100%	6 out of 6	100%	2 out of 2	100%
Jan-17	4 out of 4	100%	2 out of 2	100%	6 out of 6	100%	2 out of 2	100%
Feb-17								
Mar-17								

